

List of Services, stipulated time period, Designated Officers, First appellate authority and Second appellate authority notified by the Short listed Departments under H.P. Public Services Guarantee Act/Rules, 2011 in Himachal Pradesh .

Name of the Deptt. and Notification No.	Notified Services	Stipulated time for providing the services.	Designated	First appellate authority	Second appellate authority
3.Health Deptt. Notified vide No. Health – AH (i)1/2011 Dt.1-12-2011 (Three old services)	<b>1.Disability Certificate</b>				
	i) Without expert opinion/ investigation	Same day during working hours.	IGMC Shimla & Med College Tanda, Administrator, KNH Shimla; Superintendent Gr. – II –	Principal IGMC for IGMC & KNH Principal Dr. RPGMC Tanda	-do-
	ii)With expert opinion /investigation	-do-			
	<b>2.Post Mortem Report</b>				
	i) with visceral/chemical examination.	Within 72 working hours of conducting post mortem.	-do-	-do-	-do-
	ii) with visceral/chemical examination.	Within 2 days during working hours after the receipt of report	-do-	-do-	-do-
<b>3.Issuance of Medical Certificates.</b>					
a) Post illness/fitness	Same day during	-do-	-do-	-do-	-do-

		working hours.			
	b) Medical certificate of fitness for driving license	Within two working days after the submission of the application form and documents.	-do-	-do-	-do-
	c) Services entry fitness.	Within 3 working hours	-do-	-do-	SIC
New Services of Health Department Notified vide No. Health-AH )1) -1/2011 dated 3 -9-2013. (Six new Services)	<b>4.OPD Slips/Tickets</b>	Within 30 minutes.	SMO/MO Incharge of the respective Institutions	PHC&CHC BMO CH&RHC MO ZH-Sr. MS	SIC
	<b>5.Emergency call attending</b>	1 Hour	SMO or MO authorized by Head of Instt.	-do -	-do-
	(i)Emergency call attending in peripheral Institutions on call				
	(ii) Emergency call attending in Institutions on call	15 min.	-do-	-do-	-do-
	<b>6.Discharge of patient</b>	Within 4 hours and	-do-	-do-	-do-

		30 minutes on request of patient's attendant			
	<b>7.Lab Testing Report</b>				
	(i) Lab Testing reporting emergency	Same day by 3 PM	SMO or MO authorized by Head of Instt.	PHC& BMO RH-CMO Sr . MS CHC CH& ZH-	-do-
	(ii) Lab Testing reporting emergency	Same day within 2 hours (if test is feasible in two hours.	-do-	-do-	-do-